

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L4	29	(division or department or level or hierarch\$) with (evaluat\$ or assess\$) with (performance or score or rating) with (supplier or vendor or store)	USPAT	OR	ON	2006/04/25 15:33
L3	9	(division or department or level or hierarch\$) with (evaluat\$ or assess\$) with (performance or score or rating) with (supplier or vendor or store)	USPAT	OR	OFF	2006/04/25 15:33
L2	3779	1 and (performance or score or rating) and (supplier or vendor or store)	USPAT	OR	OFF	2006/04/25 15:33
L1	23319	(division or department or level or hierarch\$) with (evaluat\$ or assess\$)	USPAT	OR	OFF	2006/04/25 15:33
S12 4	19	(supply adj chain) with (evaluat\$ or assess\$)	USPAT	OR	OFF	2006/04/25 15:32

*Handwritten:*  
 4-25-06  
 TI KUC ABS  
 clms

DIALOG INFORMATION SERVICES

PLEASE LOGON:

\*\*\*\*\* HHHHHHHH SSSSSSSS? ### Status: Signing onto Dialog \*\*\*\*\*

ENTER PASSWORD:

\*\*\*\*\* HHHHHHHH SSSSSSSS? \*\*\*\*\*

Welcome to DIALOG

### Status: Login successfulDialog level 05.10.03D

Last logoff: 22apr06 10:10:09

Logon file405 25apr06 13:06:39

? b fulltext1, fulltext2

25apr06 13:06:45 User268077 Session D315.1  
\$0.00 0.216 DialUnits FileHomeBase  
\$0.00 Estimated cost FileHomeBase  
\$0.02 TELNET  
\$0.02 Estimated cost this search  
\$0.02 Estimated total session cost 0.216 DialUnits

SYSTEM:OS - DIALOG OneSearch

File 15:ABI/Inform(R) 1971-2006/Apr 25

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File 16:Gale Group PROMT(R) 1990-2006/Apr 25

(c) 2006 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2006/Apr 25

(c)2006 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989

(c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2006/Apr 24

(c) 2006 The Gale Group

File 621:Gale Group New Prod.Annou.(R) 1985-2006/Apr 25

(c) 2006 The Gale Group

File 9:Business & Industry(R) Jul/1994-2006/Apr 24

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File 20:Dialog Global Reporter 1997-2006/Apr 25

(c) 2006 Dialog

File 476:Financial Times Fulltext 1982-2006/Apr 26

(c) 2006 Financial Times Ltd

File 610:Business Wire 1999-2006/Apr 25

(c) 2006 Business Wire.

**\*File 610: File 610 now contains data from 3/99 forward.**

Archive data (1986-2/99) is available in File 810.

File 613:PR Newswire 1999-2006/Apr 25

(c) 2006 PR Newswire Association Inc

**\*File 613: File 613 now contains data from 5/99 forward.**

Archive data (1987-4/99) is available in File 813.

File 624:McGraw-Hill Publications 1985-2006/Apr 25

(c) 2006 McGraw-Hill Co. Inc

**\*File 624: Homeland Security & Defense and 9 Platt energy journals added**

Please see HELP NEWS624 for more

File 634:San Jose Mercury Jun 1985-2006/Apr 23

(c) 2006 San Jose Mercury News

*Dialog  
4-25-06  
JZ  
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hits*

File 636:Gale Group Newsletter DB(TM) 1987-2006/Apr 24

(c) 2006 The Gale Group

File 810:Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc

Set	Items	Description
S1	478	(SUPPLY (N) CHAIN) (S) (LEVEL OR LEVELS OR HIERARCH? OR BR-ANCH?) (S) (PERFORMANCE OR EVALUAT? OR ASSESS?) (S) (SCORE OR RATING OR GRADE)
S2	29	S1 AND SUPPLIER AND INDICATORS
S3	27	RD S2 (unique items)
S4	4	S3 NOT PY>2001

? t s4/3,k/all

4/3,K/1 (Item 1 from file: 15)

DIALOG(R) File 15:ABI/Inform(R)

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02300995 90870043

**Information system utilization strategy for supply chain integration**

Narasimhan, Ram; Kim, Soo Wook

Journal of Business Logistics v22n2 PP: 51-76 2001

ISSN: 0735-3766 JRNL CODE: JBL

WORD COUNT: 6105

...TEXT: frames.

SCM performance

In this research, multi-dimensional indices ranging from financial factors reflecting the **level** of cost reduction to nonfinancial factors reflecting the **level** of differentiation were used to capture **supply chain management performance** comprehensively. This approach to measuring **SCM performance** by dividing it into financial and nonfinancial measures has been used by previous researchers (Bowersox...

...inventory cost, warehouse cost, sales cost, and distribution/transportation cost as financial indices related to **supply chain** management. Non-financial measures (Birou, Fawcett, and Magnan 1998; Lummus, Vokurka, and Alber 1998; Tan...

...processing, the reduction degree of response time in processing requests for materials returns, product innovation **level** , process innovation

**level** , flexibility (responsiveness), the accuracy of order processing for customers, the reduction degree of product return...

...reduction degree of response time in processing requests for product returns or after-service. The **performance** on cost reduction was derived by comparing the costs three years ago to the current **level** , according to each company's annual financial data. Non-financial **performance** dimensions of each sample firm were measured by a subjective **rating** relative to its major industry competitors on ...covariance was employed as input data for LISREL analysis. Considering all the Goodness of Fit **indicators** , the proposed structural equation model can be judged to fit the data very well.

TABLE...713.

Coleman, Julian L., Arindam K. Bhattacharya, and Gordon Brace (1995), "Supply Chain Reengineering: A **Supplier** 's Perspective," The International Journal of Logistics Management, Vol. 6, No. 1, pp. 85-92...  
...11.

Tan, Keah C., Vijay R. Kannan, and Robert B. Handheld (1998), "Supply Chain Management: **Supplier** Performance and Firm Performance," International Journal of Purchasing and Materials Management, Vol. 34, No. 3...

4/3,K/2 (Item 2 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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02190967 75249761

**An empirical examination of the underlying dimensions of purchasing competence**

Narasimhan, Ram; Jayaram, Jayanth; Carter, Joseph R  
Production & Operations Management v10n1 PP: 1-15 Spring 2001  
ISSN: 1059-1478 JRNL CODE: POMS  
WORD COUNT: 6094

...TEXT: two issues emerge. First, competencies are developed through the process of managing decisions across the **supply chain** . Second, the development of competencies can influence firm **performance** .  
Cleveland, Schroeder, and Andersen (1989) stated that proper strategic positioning of production capabilities could significantly impact competitive strength and business **performance** of a firm. However, they did not explicate the precise linkage between competence and **performance** . Vickery, Droge, and

Markland (1993) developed a measure of production competence that **assessed** the **level** of support that manufacturing provides to strategic objectives of the firm. This measure was defined as the sum of the product of three scores, i.e., importance **score** , **performance score** , and percentage responsibility of manufacturing scores, on 31 predefined strategic items such as product flexibility...  
...sale customer service. This study also found a positive relationship between production competence and firm **performance** . In a subsequent paper, they also tested the measurement properties of production competence scale for...

...leading-edge firms resorted to team responsibility for decisions such as problem solving with suppliers, **supplier** selection, make-or-buy decision analyses, and value analysis of purchased items. Giunipero and Vogt...broad cross section of firms from different industries to investigate the relationship between degree of **supplier** partnership and both short-term and long-term goals. He found that degree of **supplier** partnership was positively and significantly related to both short-term productivity improvements (reduced downtime, speedier...second-order factor loadings were statistically significant and positive. The squared multiple correlations for the **indicators** ranged from 0.164 to 0.968, and the squared multiple correlations for the five...consistent with the purchasing literature (Carter and Narasimhan 1996). Specifically, this is consistent with the **supply chain** orientation toward total customer satisfaction.

## 6. Discussion and Conclusions

In this papers we addressed gaps...Teamwork in Business,' International Journal of Purchasing and Materials Management, 27, 4, 9-34.

(1993), ' **Supplier** Partnerships: Influencing Factors and Strategic Benefits,' International Journal of Purchasing and Materials Management 29, 4...

4/3,K/3 (Item 3 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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01004562 96-53955  
**Customer service, customer satisfaction, and corporate performance in the service sector**  
Dresner, Martin; Xu, Kefeng

Journal of Business Logistics v16n1 PP: 23-40 1995  
ISSN: 0735-3766 JRNL CODE: JBL  
WORD COUNT: 4128

...TEXT: industry?

Whereas supply chain logistics focuses on the efficient management and control of goods from **supplier** to end user, service response logistics is "the process of coordinating nonmaterial activities necessary to...

...effectively manage service capacity, and provide deliveries through its distribution channels should be able to **score** highly on all three of our customer service variables -- with high **levels** of on-time **performance** , low **levels** of ticket over-sales (i.e., smaller numbers of involuntarily "bumped" customers), and a low...dummy variables for twelve of the thirteen airlines, the TIME sub t 's are time **indicators** for all the quarterly periods but one, PROFITS represents the profitability ratios for the airlines...

4/3,K/4 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
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06520330 Supplier Number: 55283611 (USE FORMAT 7 FOR FULLTEXT)  
**The Business of I/S.(Statistical Data Included)**  
Automotive Industries, v179, n7, pS9  
July, 1999  
Language: English Record Type: Fulltext  
Article Type: Statistical Data Included  
Document Type: Magazine/Journal; Trade  
Word Count: 1939

... from an internal customer's perspective--their US organizations warrant an "effective" or "very effective" **rating** . Low ratings by this sector may reflect the daunting complexity of **supply chain** planning and management. Among all sectors, systems suppliers assigned the most positive ratings to the **performance** of their I/S organizations--probably because component systems integration requires high **levels** of I/T sophistication.  
1999 auto survey respondents report that an average 3.39 percent...

...1 player: fully costed CAD/CAE/PDM capabilities are a significant hurdle for the smaller **supplier** hoping to maintain a direct connection with his

OEM customer.

As noted in Figure 3...are likely to seek outsourcing opportunities in upcoming years.

[Figure 3.10 ILLUSTRATION OMITTED]

All **indicators** lead us to conclude that outsourcing is a way to manage costs, improve service, and...

Set	Items	Description
S1	306	(SUPPLY (N) CHAIN) (S) (DIVISION OR DEPARTMENT OR REGION) -
		(S) (PERFORMANCE OR EVALUAT? OR ASSESS?) (S) (SCORE OR RATING
		OR GRADE)
S2	30	S1 AND SUPPLIER? AND INDICATOR?
S3	27	RD S2 (unique items)
S4	26	S3 AND (TIME OR DATE)
S5	0	S4 NOT PY>2001
S6	0	S2 NOT PY>2001